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**LAW OFFICES OF THOMAS K. CROWE, P.C.**  
2300 M STREET, N.W.  
SUITE 800  
WASHINGTON, D.C. 20037

TELEPHONE (202) 973-2890  
FAX (202) 973-2891  
E-MAIL tkcrowe@bellatlantic.net

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PUBLIC SERVICE  
COMMISSION

November 24, 2000

**BY OVERNIGHT DELIVERY**

Mr. Tom Dorman  
Executive Director  
Kentucky Public Service Commission  
212 Sower Boulevard  
P.O. Box 615  
Frankfort, KY 40601

05120600  
0510  
MARK INACTIVE

Re: Notice of Discontinuance of Services of Interoute-Retail, Inc.

Dear Mr. Dorman:

By this letter, Interoute-Retail, Inc. ("IRI"), pursuant to the Kentucky Public Service Commission's ("Commission's") policy regarding discontinuance of services, hereby notifies the Commission of IRI's discontinuance of services, effective January 15, 2001.

Pursuant to the Commission's Order in Case No. 96-200 dated August 21, 1996, IRI is authorized to provide resold interexchange telecommunications services in the State of Kentucky.

Due to decreasing sales margins, IRI has made a business decision to discontinue regulated telecommunications services. IRI has notified all affected customers in writing of the discontinuance of services. A copy of the notification letter is annexed as an Exhibit.

Tom Dorman  
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Please find enclosed an original and five (5) copies of this letter for filing. Please stamp the extra copy of this letter and return it in the prepaid, self-addressed envelope enclosed for that purpose. Should you have any questions regarding this request, please contact the undersigned.

Sincerely,

A handwritten signature in cursive script, appearing to read "Tom Crowe".

Thomas K. Crowe  
Tania J. Cho,  
Counsel for Interoute-Retail, Inc.

Exhibit

**EXHIBIT**

# Notice of Service Discontinuance



November 10, 2000

Dear Customer:

We regret to inform you that we are going to suspend the retail business of our company with respect to domestic and international service for commercial and residential customers located in all states. To ensure continuity of service, you should call the substitute long distance carrier of your choice as soon as possible to arrange for alternative service. We will suspend service as soon as applicable regulations permit, and our target date for the complete discontinuance of service is **January 15, 2001**.

All of our retail customers for long distance interexchange services, including switched and dedicated 1+, toll-free, dial-around, casual, travel card and prepaid calling card services, will be affected.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier, or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments within 15 days after receipt of this notification. Address them to the Federal Communications Commission, Washington, DC 20554, referencing the Sec.63.71 Application of Interoute-Retail, Inc., formerly known as American International Telephone, Inc. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Please accept our thanks for your business, and our apologies for the inconvenience of having to select another carrier. If we can provide any further assistance, please call our Customer Service Department at 800-707-4685.

Interoute-Retail, Inc.  
*formerly known as*  
American International Telephone, Inc.  
22 Cortlandt Street, 33<sup>rd</sup> Floor  
New York, NY 10007